

How to Make Inter-City Calls (Continued)

Person-to-Person Calls

1. Call the *operator* and ask for **Long Distance**.
2. Give the name of the city you wish to call and the state.
3. Give the telephone number and name of the called person. If possible, advise if you will talk with anyone else.
4. Give your own telephone number. If you wish to have the charges quoted ask the operator for them before giving your telephone number.
5. Give your name.
6. Unless otherwise advised by the long distance operator, stay on the line until the called party answers or the operator gives a report.

Reports on Calls

On most calls, connection will be established or a report given you within a very short period of time. On some calls, as for instance, where the called number is not known or to distant points, a longer period will be required before connection is established or a report given.

After a report has been given on a call the operator will make additional attempts to complete the call unless otherwise directed.

Reports will be given by the operator when obtained. Additional reports can be secured by calling "Long Distance."

Report Charges

A report charge, in addition to the charge for the call, is not made provided the call is completed.

Person-to-Person Calls:

A report charge is made on person-to-person calls which cannot be completed for the following reasons:

1. The called party is not available, or refuses to talk or to accept the charges on a collect call and a report to this effect is given the calling station.
2. When the call is ready for completion, the calling party is not available

or refuses to talk or no answer can be obtained from the calling station.

3. If an appointment call is not completed after the appointment has been definitely arranged with the called party.

4. If a messenger call is not completed after arrangements have been made to notify the called party to come to a telephone.

Station-to-Station Collect Calls:

A report charge is made on station-to-station collect calls which are not completed if the called station refuses to accept the charge and a report to this effect is given the calling station.

Other Types of Service

1. *Collect Call Service.* A collect call is an Inter-City call on which arrangements are made at the request of the person calling to have the charges collected from the called telephone.

2. *Appointment Call Service.* An appointment call is a person-to-person inter-city call on which the person calling wishes arrangements made in advance with the called person to talk at a specified time.

Note: The charge for appointment calls is approximately 50% more than the station-to-station day rate.

3. *Messenger Call Service.* A messenger call is a person-to-person call involving paid messenger service or requiring the use of a telephone not connected with the Inter-City System to bring the called person to a telephone.

Note: The charge for messenger calls is approximately 50% more than the station-to-station day rate plus the charges for messenger service.

Rates

Rate information will be found on the inside cover pages. Rates to points not listed may be obtained by calling the Operator.